

Shu Powders Africa PTY. LTD
Logra Industrial Park, No.40 Track 94040, Harrison Flats
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Postnet Suite 10015, Private Bag X7005, Hillcrest, 3650

Vat No: 4150236521 CK No: 2007/000865/07

QUALITY POLICY

Shu Powders Africa is committed to establishing and maintaining ourselves as a quality manufacturer of cobalt. To achieve this goal, we are committed to:

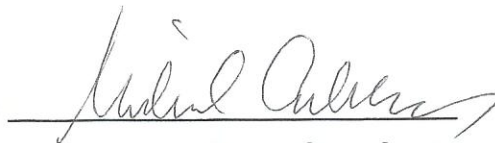
1. satisfying our customers and other interested parties' requirements and expectations, including customer codes of practice, in the quality of product and service,
2. seeking to understand and address the relevant external and internal issues.

We are committed to establish, maintain and continually improve on a Quality Management System (QMS) that conforms to the ISO 9001:2015 requirements.

As Managing Director, I undertake to ensure that our Quality Management System is thus directed towards achieving the following objectives:

- Only accepting orders and contracts within our managing capacity
- Planning all business activities and improving on the planned time allocations
- Employing and developing people who have the necessary skills and experience to improve our product and service
- Supporting and developing external providers of products and services who are committed to Quality Improvement
- Reacting to problems quickly and systematically and fostering a team approach to problem solving
- Aiming to deliver on time; recognising that deadlines are a crucial part of our business
- Ensuring that we address compliance obligations that pertain to our product.

Signature:



Managing Director

Date: 22/07/2024