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## **QUALITY POLICY**

Shu Powders Africa is committed to establishing and maintaining ourselves as a quality manufacturer of cobalt. To achieve this goal we will totally satisfy our customers' requirements and expectations in the quality of product and service.

We are committed to establish, maintain and continually improve on a Quality Management System (QMS) that conforms to the ISO 9001:2008 requirements.

As Managing Director I undertake to ensure that our Quality Management System is thus directed towards achieving the following objectives:

- Only accepting orders and contracts within our managing capacity
- Planning all business activities and improving on the planned time allocations
- Employing and developing people who have the necessary skills and experience to improve our product and service
- Supporting and developing suppliers who are committed to Quality Improvement
- Reacting to problems quickly and systematically and fostering a team approach to problem solving
- Aiming to deliver on time; recognising that deadlines are a crucial part of our business
- Ensuring we comply with all applicable legal and statutory requirements that pertain to our product
- Create a framework for setting and reviewing objectives and targets as stated in this policy

The SHEQ Officer has been appointed as the Management Representative regarding all aspects of the ISO 9001:2008 Quality Management System

Signature:

Managing Director

Date: Oct. 13, 2019

Rev.7